

TELEHEALTH APPOINTMENT INSTRUCTIONS

Below please find an instruction on how to book and prepare for your Telehealth Appointment.

BOOKING

If you would like to book a Telehealth Appointment, please call us on 08 9246 0882. After your booking is complete, you will receive a confirmation email with your Telehealth Appointment Zoom link.

If you are a new patient, we will send you a Patient Information Form. Please, fill in the form and send us the signed version before your consultation.

PAYMENT

Payment must be completed before confirming your meeting. You can pay over the phone while making your booking.

VIDEO CALL SETUP

As our appointment is held online, you need to ensure that you have sufficient internet connection.

For our video conference, we will be utilizing an app called Zoom. If you are planning to use a mobile device, please download the Zoom App before your consultation.

Also, depending on your appointment type, you will need to be able to adjust your camera to various different views of yourself. Please, make sure that the area you will be treated is clearly visible.

STARTING YOUR APPOINTMENT

30 min before the scheduled appointment, we will resend you the link with a password. Simply click on the link and enter the password 5 min before the meeting to connect with your practitioner.

If you haven't received a confirmation email, please contact us so we can resend you the appointment link.

Please note that all appointments are confidential and secure. If you need any assistance while setting up your consultation area or systems, please do not hesitate to contact us.

